



ERP software built with manufacturers, for manufacturers.

Jems is the cloud ERP for UK SME manufacturers: quotes, stock, purchasing, MRP, works orders and the shop floor, the whole factory in one system, with office users included and shop-floor workers in low-cost buckets, never priced per head.



See it with your data

A rehearsal migration puts your real data in Jems before you commit to anything.



Pricing built for teams

Office users included with each package; shop-floor workers join in simple buckets of five.



Your data stays yours

A contractual export promise: everything, in standard formats, any time.

reliability ◀ precision ▶ clarity

An overview for manufacturing leadership teams



WHAT JEMS DOES TODAY

Everything live in the product right now

One system from quote to dispatch. No modules missing, no “coming soon” on this page; what's next is on the roadmap, page 5.

- ✔ **Sales & quoting**
Quotes → sales orders → invoices → credit notes, with margins visible as you quote.
- ✔ **Purchasing**
Full purchase-order lifecycle, supplier responses, goods book-in, multi-currency.
- ✔ **MRP**
Explode BOMs into works orders and purchase requirements in one run.
- ✔ **Shop floor**
Worker clock-in/out, QR-scanned job tracking, live progress and holds.
- ✔ **Performance KPIs**
Variance by worker, operation and department, with trends and CSV export.
- ✔ **Dispatch & accounts handover**
Delivery notes and dispatch, plus nominal-coded export to your accounting package.
- ✔ **Credit control**
Customer limits, holds, aged debtors, payment recording and automatic release.
- ✔ **Parts & BOMs**
Multi-level structures with versioning, drawings and datasheets attached.
- ✔ **Works orders**
Operation routing, planned dates, progress and costs on every job.
- ✔ **Job costing**
Actual vs standard cost per works order, while the job is still running.
- ✔ **Stock & traceability**
Locations, transfers, trace numbers, valuations, low-stock alerts.
- ✔ **Platform**
Role-based access, two-factor authentication, full audit trail, email outbox, attachments.

WHY LEADERSHIP TEAMS CHOOSE JEMS

Team-friendly pricing

Plan includes 5 office users; Make includes 10, plus 20 shop-floor workers. Extras are £35 a user, or £59 per bucket of five on the floor.

UK-built, UK-supported

VAT, nominal codes and GBP first: built for British manufacturing and supported from the UK.

Your data stays yours

A contractual export promise: everything, in standard formats, for a flat £600, any time.

It keeps getting better

Live releases land continuously. See the roadmap on page 5 for what's coming next.

Pricing you can explain in one sentence

£449 to run the office, £849 to run the whole factory, £149 for each specialist module, and nobody pays per head on the shop floor.

Jems Plan

£449 /month + VAT

Plan digitally. Run the floor on paper.

The whole office in one system; add the live shop floor any time by moving to Make.

- ✔ 5 office users included
- ✔ Parts & BOMs with versioning & drawings
- ✔ Quotes → orders → invoices → credit notes
- ✔ Credit control: limits, holds, aged debtors
- ✔ Full purchase-order lifecycle, multi-currency
- ✔ MRP, works orders, routing & planned dates
- ✔ Stock: locations, transfers, traceability
- ✔ Dispatch & delivery notes
- ✔ Reports, role-based access, 2FA, audit trail
- ✔ Accounting sync (Xero/QuickBooks/Sage): Q3 2026
- ✔ Gantt scheduling: Q4 2026
- ✔ Invoice financing built in, free: Q1 2027

Jems Make

MOST POPULAR

£849 /month + VAT

The whole factory, live.

Everything in Plan, plus the live shop-floor layer most manufacturers come for.

- ✔ 10 office users + 20 shop-floor workers included
- ✔ Shop-floor clock-in & QR job tracking
- ✔ Live job progress & works-order holds
- ✔ Time logging against every operation
- ✔ Actual-vs-standard job costing, live
- ✔ Worker / operation / department KPIs
- ✔ Live supplier pricing & stock checks: summer 2026
- ✔ All add-on modules available as they ship

Add-on modules: £149/month each, on Jems Make

Advanced Scheduling (Q4 2026) · Quality Management (Q1 2027) · Subcontracting (Q1 2027) · Engineering Change Control (Q2 2027) · Multi-Site (per additional site, future)

Growing team? Extra office user £35/month · extra shop-floor workers £59/month per bucket of five. Priority Support & Account Management £199/month on either package: see page 4.

What real configurations cost

8-person job shop	Jems Plan	£449/mo
25-person electronics manufacturer	Make + 2 office users + 1 worker bucket	£978/mo
45-person manufacturer	Make + 5 office + 3 buckets + 2 add-ons	£1,499/mo
90-person, two sites	Make + 15 office + 8 buckets + 4 add-ons + Priority	£2,641/mo

All prices exclude VAT. Annual billing earns 2 months free in 2026 (1 month from 2027); monthly billing at list price. Dated items are roadmap features included in the prices shown; see page 5.



SUPPORT & ACCOUNT MANAGEMENT

Answers from the people who build Jems

Support is included with every package and comes from the UK team that builds the product. Every ticket is triaged by severity at first contact, and the targets below are for a first meaningful response in business hours, not an auto-acknowledgement.

First-response targets and what each level includes

	Jems Plan	Jems Make	+ Priority Support
P1 · production-stopping No workaround: production, dispatch or invoicing has stopped	4 hours	2 hours	1 hour
P2 · degraded An important function is impaired, but a workaround exists	1 business day	4 hours	2 hours
P3 · general How-to questions, configuration help, requests	2 business days	1 business day	4 hours
Channels	Email & ticket portal	Email + scheduled calls	Direct phone (plus WhatsApp, Slack or Teams on Make) and an out-of-hours P1 line
Account management	Self-service	Annual review call	Dedicated Account Manager + quarterly business review

Support hours, every level: Monday–Thursday 08:30–17:00, Friday 08:30–13:30, UK time. Severity is confirmed in our first response; full definitions are in the Operational Playbook.

PRIORITY SUPPORT & ACCOUNT MANAGEMENT · £199/MONTH, ON EITHER PACKAGE

- 1-hour first response to production-stopping issues
- Direct phone line, plus WhatsApp, Slack or Teams on Make
- Out-of-hours P1 emergency line, evenings and weekends (reasonable endeavours)
- A dedicated Account Manager who knows your factory
- Quarterly business review: usage, value and a say in the roadmap
- Included free for Founding Customers for their first 24 months (page 6)

Support hours are the same at every level: Priority Support buys faster responses, priority handling and the P1 emergency line, not a general out-of-hours desk.



ROADMAP

What's landing next, and how releases work

Included capabilities land in your package automatically, at no extra cost. Specialist modules arrive as optional £149/month add-ons; you choose if and when. Dates are build targets and may move; we publish progress in release notes at help.jems-erp.uk.

- Summer 2026** ● **Supplier API: live pricing & stock**
Jems Make
Live supplier pricing, lead times and stock availability checked from inside Jems as you quote and plan purchasing. In development now.
- Q3 2026** ● **Accounting sync**
Both packages: included
Live two-way integration with Xero, QuickBooks and Sage 50/200 replaces the CSV handover. No re-keying, no month-end surprises.
- Q4 2026** ● **Scheduling**
Gantt in both packages · Advanced add-on
Drag-and-drop Gantt planning with capacity view, included for everyone. Auto-scheduling, finite capacity and what-if scenarios arrive as the Advanced Scheduling add-on.
- Q1 2027** ● **Quality Management · Subcontracting · Invoice Financing**
Add-ons · financing free on every package
Goods-in inspection, hold points and NCRs; subcontract operations with automatic POs and cost absorption; and selective invoice financing built in: request an advance on an unpaid invoice, funds typically within 24 hours.
- Q2 2027** ● **Engineering Change Control · dashboards · CRM sync**
Add-on · included · included
ECR/ECO workflows with impact assessment and revision effectivity; richer dashboards; HubSpot and Pipedrive sync.
- Later 2027** ● **Supplier API: automated purchasing**
Jems Make
Builds on live pricing: purchase orders transmitted to suppliers electronically, with order acknowledgements flowing straight back into Jems.
- Beyond** ● **Multi-Site**
Add-on
Multiple locations, inter-site transfers and consolidated reporting for manufacturers who outgrow one site.

One principle governs pricing as the product grows: improvements to what you already own go into your package and stay there. Genuinely new jobs, like quality management, arrive as optional add-ons. Your price only changes at a published annual review, with 60 days' notice.



SWITCHING, THE LOW-RISK WAY

See it working with your data before you commit

ERP migrations fail on risk, not software. Jems removes the risk in stages, and you control every trigger.

- 1 Free data assessment**
 We review your current system and confirm exactly what comes across.
- 2 Rehearsal migration**
 Your real data in a Jems test system. Compare side-by-side for as long as you like.
- 3 You pick the date**
 Nothing happens until you say go. Your current system keeps running.
- 4 Planned cutover**
 Typically over a weekend. We do the heavy lifting; your team starts Monday on Jems.
- 5 Hypercare month**
 30 days of priority-level support while your team settles in.

Two promises from day one: **your old system is never switched off until you are live in Jems**, and **your data is always yours**: full export in standard formats, any time, for a flat £600.

Migration: one all-in price. Every year of history, full ledger, every trace record. Included.

Coming from iCaps	£14,995 all-in	Purpose-built, battle-tested automation: versus £30,000+ for a manual reimplementation over months.
Other legacy systems	Fixed quote	All-in price quoted after your free data assessment, then fixed. Same rehearsal-first journey.
New company setup	from £1,500	No legacy data? Configuration and training, scaled to your complexity.

Prefer monthly? Spread the migration cost

	Pay upfront	12 monthly payments (+12%)	24 monthly payments (+18%)
Coming from iCaps	£14,995	£1,400/month (£16,800 total)	£738/month (£17,712 total)

Instalments are fixed for the term; paying upfront is always the lowest total. The same 12- and 24-month terms apply to any quoted Legacy Bridge fee.

FOUNDING CUSTOMER PROGRAMME: 3 PLACES

First three customers only: **3 months free in year one · prices locked for 2 years · Priority Support & Account Management included for 2 years · an extra training day** · permanent founding status with an enhanced referral rate for life. In return: a case study and reference calls. Closes when filled or 31 December 2026.

NEXT STEP: SEE YOUR DATA IN JEMS

Book a live demo and a **free data assessment**: we'll show Jems working with scenarios from your own parts, BOMs and orders. Grant funding for digital adoption (such as Made Smarter) may be available in your region; ask us.
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